Dementia and Primary Care

A Structured Team Approach UNE/MGEC Conference June 2013

First Proviso

 I have no actual or potential conflict of interest in relation to this program or presentation.

GOALS

Structured Team Approach

- Keep it simple
- Team
 - Maximize the resources you have
- Structure (measures)
 - ACOVE
 - Roadmap
- Q/I
 - Pick simple projects which will work with the tools you have
 - This is for Q/I not publication

Quality Improvement

Patient encounter

> Quality Improvement

A bit about me

Practice of IM in Skowhegan since 1979
'Grandfathered' in Geriatrics in 1992

- Primary Focus now is outpatient geriatric care.
 - Practice embedded in an outpatient Adult Medicine Practice.

Primary interest is <u>How to keep Older Adults</u> <u>functional within the community</u>.

 I am also interested in how to <u>spread Geriatric</u> <u>Principles into Primary Care.</u>

Second Proviso

There is a great deal of experience in caring for older adults in this room

 Although I focus time, reading and thinking on geriatric issues, at the end of the day there is a great deal of judgment involved and we learn from each other.

Integrated Program

 I will try not to spend much time on topics otherwise presented here.
 I will reference when specific topics reflect on our process in my office.

Maine organizations for Health Professionals

AMDA
MGS
DGS

Who will provide Dementia Care?

7,000 Boarded Geriatricians in the US
12,000 Neurologists
2,500 Geriatric psychiatrists
222,000 Primary Care Providers

Provide 80% chronic care for older Americans

Xakellis GC. J Am Board Fam Pract. 2004 Grumbach JAMA 2002

Who will provide Dementia Care?

Cancer or CHF?

 There are parts of this work that can ONLY BE DONE BY A PRIMARY CARE PROFESSIONAL

PCP's

PCP's Other Providers

PCP's

- Other Providers
- Provide care or services for older adults with memory problems

- PCP's
- Other Providers
- Provide care or services for older adults with memory problems
 PCMH

- PCP's
- Other Providers
- Provide care or services for older adults with memory problems
 PCMH



Medicare Current Beneficiary Survey

 "functional status is a more important predictor of death and functional decline than are specific clinical conditions."

The Challenge

Chronic illnesses
Geriatric syndromes
Social Issues

 ALL IMPORTANT IN MAINTAINING FUNCTION

Chronic Disease Management in the Elderly

Chronic Disease Management in the Elderly

 Multiple Medical Conditions • Multiple 'Quality Indicators' - Little research on these metrics in Vulnerable Elderly or people with multiple comorbidities. Have significant functional impacts – Under treatment Over treatment

AGS initiative "3 or more" (3+)

- Introduced at AGS meeting May 2012
- Over 50% of older adults have 3 or more chronic conditions
- Almost all existing `guidelines' have single disease focus

 Initiative is to develop guiding principles for the management of the older adult with comorbid conditions.
 AGS Expert Panel J Am Geriat Soc 60:1957-1968,2012

(3+=6+)

The reality is even more complex

- VA study looking at common combinations of 3 CI's.
- In patients with the 15 most common triplets the mean number of conditions ranged from 6.7-8.5.

– J Am Geriatr Soc 60:1872-1880,2012

Geriatric Syndromes

Geriatric Syndromes

 Common syndromes in older persons Often Multifactorial in cause IMPAIR FUNCTION Increase Caregiver Stress Increase risk of institutionalization Are under treated Often travel in tandem

GERIATRIC SYNDROMES

Memory Impairment Falls and Gait Impairment • Urinary Incontinence Delirium Sleep Problems Polypharmacy Elder Mistreatment Frailty

Complexity of an Office Visit

3+ - 6+ Chronic Illnesses
Geriatric Syndromes
Social Issues

 You are already 1/2 an hour behind schedule.

Structured Team Approach

TEAM

Effective integration of all

This is a big job.

TEAM

 The team we need extends well beyond the clinician's office.

- Only a small amount of the care of a memory impaired older adult occurs in the office
- The office <u>DOES NOT</u> play the most important role in the individual's care.

Team in Geriatrics

Community resources

Person's Support system

Office Team

Office Based Team

Medical Records

- Chart Prep
- Maintain reminders

Secretary

• Observations of pt that may be clinically significant

MA

- Observations of pt
- Mini-cog

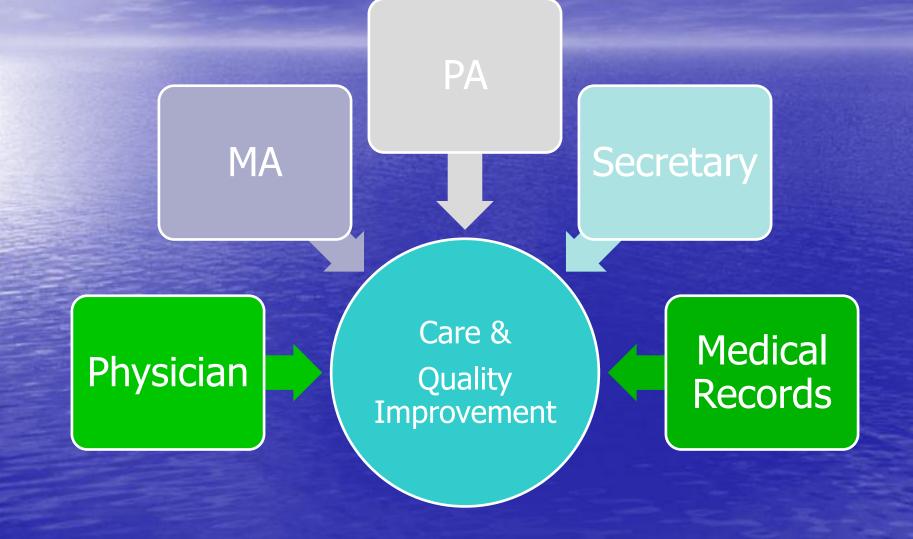
Physician

- Basic initial evaluation
- Set up visit with PA
- Dx/management
- Leadership

PA

- Template-based visits for Geriatric Syndromes based on ACOVE
- Participate in dx/management

Team involved in Care & Q/I



STRUCTURE

Key to implementation of standardization
 – Allows measurement for Q/I

There are no geriatric specific CMS indicators.



ACOVE

Assessing Care of the Vulnerable Elderly Series of indicators of care for vulnerable elderly patients we should all meet. In reality aspirational

- 17 indicators for dementia

 I will reference in this talk as used to develop office based approach.

Wenger et al. J Am Geriat Soc 55:S247-S252,2007

ACOVE

Literature references available on the Rand web site

Tools available at UCLA http://www.geronet.ucla.edu/professionals/pa tient-care-resources

Comprehensive Roadmap Referenced by Dr. Singer

Our Practice

Our checklist

WIP

Screening
Diagnosis
Management
Follow up

• Who has a structured approach to screening?

Who has a structured approach to screening?
Who could screen?

Who has a structured approach to screening?
Who could screen?
Should we screen?

Should we screen?

AGS pre-session symposium
USPSTF
AFA (National Memory Screening Day)
The Internet

Under diagnosed

 30-50% of people with MI are not diagnosed
 Case finding only picks up 20% of cases identified by screening.
 Variability

 Our Q/I
 6-63% MI in all patients >75 y/o

80% of public thinks a good idea
50-90% PCP's think a good idea
BUT TIME (cost)

- Patients and caregivers deserve to know
 Study optry
- Study entry
- Prepare
 - Consistency of preferences in patients with MCI
 - Go Wish Cards (Coda Alliance)
 - AGS abstract
 - Law to protect against financial abuse

Management of 6+
Compliance
Ability to understand
Ability to follow through
Transitions of care

AGS abstract: increased re-hospitalizations with 'preclinical dementia'

Caregiver support
Avoid social isolation
Avoid imprudent judgment

Why not screen

Misdiagnosis
Labeling
LTC Ins
No treatment for MCI
Driving
Ongoing relationship with provider

Ethics of screening

Should we obtain informed consent?

Ethics of screening

Should we obtain informed consent?

Is it ethical to provide instructions to a patient with memory loss?

ACOVE for Dementia

 IF a VE is new to a practice or inpatient service, THEN there should be a documented assessment of <u>cognitive</u> <u>ability</u> and <u>functional status</u>.

How we screen

Case finding - Team Any one on my office team Caregiver Informant interview (AD8) Concerned others Screen (structure) AWV All > 75 (prevalence 11% 75-84 y/o) - From the Q/I showing the differences • Falls

Screening tool

Mini-cog
 MA
 Can learn about use of Mini-cog this afternoon

Screening tool

Functional Evaluation
 – IADL (afternoon session)
 – ADL (afternoon session)
 – VES 13

VES-13

Age
Self rated health
Functional assessment

ADLs and IADLs

Note: No use of disease burden

Depends on Functional impairment being the final common pathway.

Journal of the American Geriatric Society. 2001;49:1691-9.

Diagnosis

ACOVE for Dementia

 IF a VE screens positive for dementia, THEN a physician should document an objective cognitive evaluation that tests two or more cognitive domains.

Diagnosis

There is under diagnosis and over diagnosis

Dementia

It is not dementia without <u>new</u> <u>significant functional impairment</u> due to the cognitive impairment

Diagnosis

First Level Normal Normal MS

- Normal MSE but concerns
- MCI
- Dementia
- Second level
 - SDAT
 - Vascular
 - Lewy body
 - Parkinson
 - Other

Diagnosis

3 D's
- Dr. Singer has addressed
2 P's Poly Pharmacy
- CNS active drugs
- Anticholinergic medications

Our Practice-Team

Screen or history raises concerns PA template visit - See specific Visit #1 for goals of that visit (WIP) History - Template MSE - MMSE - MoCA • PE Med review Further workup

Patient Encounter: Prep and Visit Medical MA Secretary Physician PA Records Observations of Observations of Basic initial • Template-based pt that may be evaluation visits for Geriatric pt • Chart Prep clinically Syndromes Mini-cog • Set up visit with Maintain based on ACOVE significant PA reminders • Participate in • Dx/management dx/management • Leadership

Our Practice-Q/I

Very quickly saw that we were not meeting all the elements we wished to as delineated by ACOVE 2 visit approach Developed flow sheet Under using as requires extra steps in EMR Assigning more to medical records

Bump in the road

My PA moved to CA
Markedly increased my 3rd NAA
BUT also brought me into more engagement in this process

MOCA
SLUMS

Management

 Medication - Dr. Singer's and Dr. Campbell's talks - 2 P's Poly Pharmacy Really PCP issue - WHO ELSE IS GOING TO PRIORITIZE AND **COORDINATE ALL OF THIS?** Beer's list - Anticholinergic medications – CNS active medications

Management

• Much more than medication Again reference the checklist Medical illnesses MANAGE TO MAXIMIZE FUNCTION Patient and caregiver resources Connect to community resources Legal issues Competency - Driving

Management-Team

 This work in the office is shared between Physician and PA.
 – Communication
 – Flow sheet

Management-Q/I

 Early recognition that we were not routinely connecting with community resources

 Pamphlet from our AAA

Follow-up

This is the 'third side of the coin'.
We have not standardized our approach – MS

- Function
- Behaviors
- Caregiver stress
 - Can not overemphasis this

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Discussion

Team structure and roles

Medical Records - Chart prep – Maintain reminders Input on process Secretary Observations on patients that may have clinical significance Input on process

Team structure and roles

• MA

- Observations on patients
- Mini Cog
- -Q/I
- Input on process
- PA
 - Template based visits for Geriatric Syndromes based on ACOVE
 - Full participation in diagnosis and management
 - Input on process

Team structure and roles

Physician

- Recognition and very basic initial eval
- Set up visit with PA
- Full participation in diagnosis and management
- Input on process
- Leadership