

Dementia Care in Primary Care

Can we do it?

Bar Harbor, June 13, 2015

First Proviso

- I have no actual or potential conflict of interest in relation to this program or presentation.
- I am not a coder so run any advice by your advisors on specifics

Resources

- State Plan for Alzheimer's Disease and related Dementias in Maine.

(<http://www.maine.gov/dhhs/oads/policy/documents/ALZ-State-Plan.pdf>)

- Alzheimer's Association App

(<http://www.alz.org/health-care-professionals/health-care-clinical-medical-resources.asp>)

- Lunder Dineen web site

(<http://www.lunderdineen.org/dementia>)

Objectives

- Recognize the need for Primary Care to take leadership in the care of Older Adults.
- Recognize structural barriers to providing excellent care to Older Adults.
- Develop awareness of process indicators for Geriatric Syndromes.
- Understand how to utilize indicators to improve the care you offer.

Why

- ❑ Baby Boomer effect
 - ❑ Maine is the oldest state by median age (43)
 - ❑ Largest percentage of Baby Boomers
- ❑ Dementia is associated with aging
 - ❑ 90% of cases are >74 years of age

Why

- ❑ Complicates management of other illnesses
 - ❑ Medicare Costs of care triple with diagnosis of Dementia
 - ❑ Associated with increased LOS and Readmissions

- ❑ Under recognized and under managed
 - ❑ It is estimated that up to 50% of cases are not recognized
 - ❑ 55% of cases at diagnosis are moderate or severe

Why

- Huge impact on caregivers (70% of PWD are at home)
 - Personal burden
 - Stress
 - Behavioral manifestations will occur in 90% of PWD
 - Can occur at any stage of the disease
 - Loss
 - Financial burden
 - Loss of work hours
 - Medical Care and Medications
 - HHA \$20/hr (\$175,000/yr)
 - Adult Day \$65/day (23,725/yr)
 - Residential Care \$42,000/yr
 - LTC \$77-90,000/yr
 - Estimates from AA website

Who will provide Dementia Care?

- 7,000 Boarded Geriatricians in the US
 - Maybe 40 in Maine
- 12,000 Neurologists
- 2,500 Geriatric psychiatrists
- 222,000 Primary Care Specialists
 - Provide 80% chronic care for older Americans

Xakellis GC. J Am Board Fam Pract. 2004

Grumbach JAMA 2002

Who will provide Dementia Care?

- Compounding this is that it is rare for geriatricians to do community based Primary Care of Geriatric patients.
- Geriatricians earn less than Primary Care Internists or Family Practitioner
 - Time
 - Procedureless

Who will provide Dementia Care?

- There are parts of this work that can ONLY BE DONE BY A PRIMARY CARE SPECIALIST
 - Balancing patient's needs and desires against disease specific guidelines
 - Polypharmacy

The Challenge

- Chronic illnesses
- Geriatric syndromes
- Social Issues

Health Care System

- Based on the model of acute care provided prior to 1965.
 - Payment system
 - Training
 - Office based structure

Health Care System

- Hope
 - PCMH
 - ACO/Shared risk
 - Interdisciplinary training
 - EMR????

The background is a deep blue gradient that transitions from a lighter blue at the top to a darker blue at the bottom. On the left side, there is a bright, glowing area that resembles a sun or moon reflecting on water, creating a shimmering effect. The overall texture is smooth and serene.

What does it take to get to
excellent care?

What does it take to get to excellent care?

- How do you know you are there?

What does it take to get to excellent care?

- How do you know you are there?
 - Need some measures.

What does it take to get to excellent care?

- How do you know you are there?
 - Need some measures.
- How do you get there?

What does it take to get to excellent care?

- How do you know you are there?
 - Need some measures.
- How do you get there?
 - You need some process

What does it take to get to excellent care?

- How do you know you are there?
 - Need some measures.
- How do you get there?
 - You need some process
 - Team work is essential

What does it take to get to excellent care?

- How do you know you are there?
 - Need some measures.
- How do you get there?
 - You need some reliable process
 - Team work is essential
 - The measures can help you establish a process.

Measures

- ACOVE
- PQRS
- DMQM
- NQF

– See Table

ACOVE

- Assessing Care of the Vulnerable Elderly
 - Series of indicators of care for vulnerable elderly patients we should all meet.
 - In reality aspirational
 - 17 indicators for dementia

Wenger et al. J Am Geriatr Soc 55:S247-S252,2007

DMQM

- Dementia Management Quality Measures
 - 10 measures; significant overlap with ACOVE
 - Adds Palliative Care and Advanced Care Planning

- Neurology;2013:1545-1549

PQRS

- Physician Quality Reporting System
 - 9 indicators
 - Adds Staging

NQF

- National Quality Foundation
 - Attempt to define Dementia Capable
 - Communities
 - Practices
 - Heavily influenced by ACOVE

Measures and Process

- Let you know what you need to accomplish.
- Help you decide how to share the work amongst your team.
- Allows you do to do Q/I

ACOVE Indicators

- **IF** a VE is new to a primary care practice..., **THEN** there should be a documented assessment of cognitive ability and functional status
- Covers
 - Screening
 - Evaluation
 - Anticipatory guidance
 - Treatment
 - Care giver support

How do we do?

- JAGS 61:1277-85 Variation from 4-60% use of formal MSE's in patients with a diagnosis of dementia
- David Reuben et al (JAGS 61:857-867,2013) 21% AB (59% vs 38%) with NP in community based care for dementia.

The background is a smooth blue gradient. On the left side, there is a bright, glowing area that resembles a sun reflecting on water, with a soft white and yellow glow that fades into the blue. The overall effect is serene and expansive.

How might we do it?

Models in practice

- Multiple visits with a primary care provider
- Multiple visits shared with a PA or NP
- Nurse and other staff can take on enhanced roles
- Geriatrics NP as an interface between Geriatrics assessment team and Primary Care clinics with Geriatrician support
- Specially trained Primary Care provider with a practice offering clinics on a regular basis and connected to Geriatricians.

Team in the office

Medical Records

- Chart Prep
- Maintain reminders

Secretary

- Observations of pt that may be clinically significant

MA

- Observations of pt
- Mini-cog

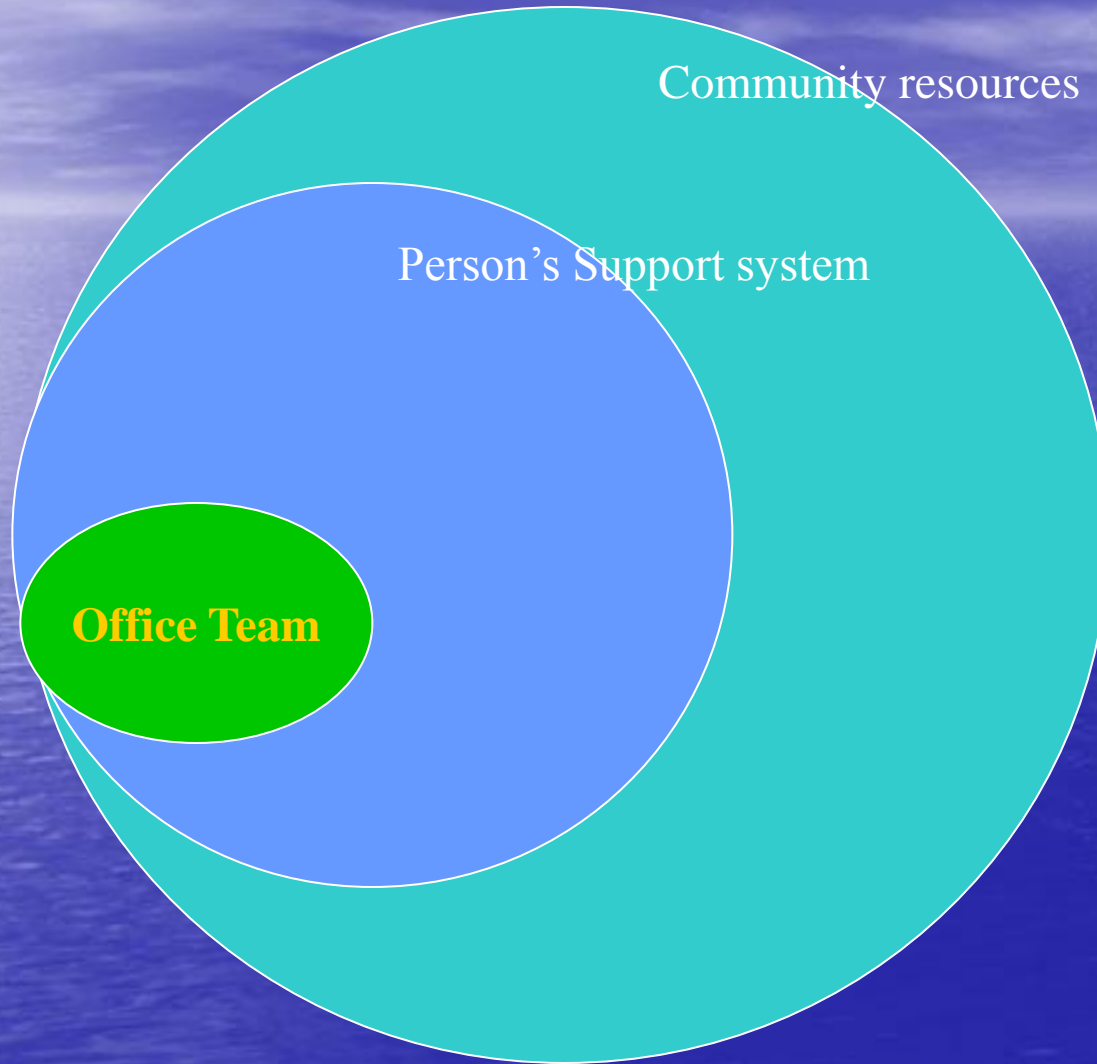
Physician

- Basic initial evaluation
- Set up visit with PA
- Dx/management
- Leadership

PA

- Template-based visits for Geriatric Syndromes based on ACOVE
- Participate in dx/management

Team in Geriatrics



Early Recognition/Screening

- Case Finding
 - A matter of raising awareness of staff and providers to potential signs.
 - High sensitivity to concerns of others observing patient.
- Screen
 - MCI screening questions as routine part of AWW or routinely on all over 74 y/o
 - Mini Cog
 - Who to target.
 - Who to do the test
 - Training
 - Scripting

Then what?

- History
- Cognitive Evaluation
- Physical Exam
- Neurological Exam
- Depression screening
- Medication Review
- Laboratory testing
- Diagnosis

And more.

- Treatment decision
- Anticipatory Guidance
 - Legal
 - POA
 - Driving
- Caregiver support
- Connection to community resources

Approaches

- Cannot be done in one visit
- Single provider with multiple visits
- Shared work
 - MD/DO/NP and PA or NP
 - MD/DO/NP and nurse

MEDCAPS Grant

- Implement a standardized approach to Dementia Care (ACOVE) and link to a Q/I process.
 - Q/I Focus
 - Early Detection/Screening
 - Further work up
 - Referral to community resources

Pilot Approaches

- Screening
 - MCI questions built into AWW
 - If negative done
 - MCI questions to all >74 y/o without memory diagnosis by MA
 - If negative
 - MiniCog by MA
 - If negative → Repeat 1 year

Pilot Approaches

If a positive question or MiniCog <4 \rightarrow Provider visit 1

- Code Memory Problem (780.93)
- Script similar to a single abnormal BP result
- Bill, captured in the original reason for visit, this will not generally raise that code unless time spent

Pilot Approaches

- Visit 1 (Designed as nurse note but could be basis for provider note)
 - EMR template
 - History
 - Specific Testing
 - MoCA (<http://www.mocatest.org/>)
 - PHQ 9
 - IADL's
 - Labs

Pilot Approaches

- If performed by provider can easily meet criteria for a 99214.
 - Can add elements of Visit 3.
- If performed by nurse will only be able to code as 99211
 - Loss of billing but perhaps worth the efficiency
- Will be either under ICD code of Code Memory Problem (780.93) or Dementia or a more specific diagnosis code.

Pilot Approaches

- Visit 2 (Provider. Note, if provider doing both these visits the order of tasks could be changed/mixed)
 - Medication review
 - Physical and Neurological exam
 - Consider imaging
 - Synthesize and decide on diagnostic category
 - Refer community resources
 - Manage/consult if needed

Pilot Approaches

- Again Provider should be able to bill 99214 level with this work.

Pilot Approaches

- Visit 3 (Provider/Nurse/Care manager)
 - Anticipatory Guidance
 - Legal
 - POA
 - Driving
 - Home safety
 - Care Giver Support

Pilot Approaches

- This is work that can be divided up amongst multiple team members depending on the nature of your team.
 - Some of the work can be done by others outside your practice.
- Any significant counselling visits can be billed on time up to 99215 level.

MEDCAPS Grant

- Implement a standardized approach to Dementia Care (ACOVE) and link to a Q/I process.
 - Q/I Focus
 - Early Detection/Screening
 - Further work up
 - Referral to community resources

MEDCAPS Pilot

- If interested:
 - Lunder Dineen website
 - (<http://www.lunderdineen.org/dementia>)
 - Contacts
 - Me Roger.Renfrew@MaineGeneral.org
 - Cliff Singer csinger@emhs.org

Objectives

- Recognize the need for Primary Care to take leadership in the care of Older Adults.
- Recognize structural barriers to providing excellent care to Older Adults.
- Develop awareness of process indicators for Geriatric syndromes.
- Understand how to utilize indicators to improve the care you offer.

Questions

The background of the slide is a blue gradient. On the left side, there is a bright, glowing area that resembles a sun or a light source, with a vertical streak of light extending downwards. The rest of the background is a deep, uniform blue.

Roger Include

- Indicators and Bibliography
- MiniCog
- Pamphlet
- Diagnostic codes for dementia