**Enhancing Communication, Improving Patient Safety**

**Schedule:**
February 9, 2015  
5:00pm--6:00pm  
Lawrence Memorial Hospital—170 Governors Ave.  
Medford, Massachusetts

**Audience:**
Accredited for Technicians  
Other interested health care professionals welcome

**Credits:**
1 Contact Hour  
Knowledge based  
.1 CEU will be awarded under the provider  
#0837-9999-15-005-L05-T

**Presenter:**
Erica Iantuono PharmD.

**Learning Objectives:**
After attending this program participants will be able to:
1. Explore the different methods of interpersonal communication  
2. Compare types of communication expressed in daily work  
3. Analyze barriers to communication and areas of communication improvement  
4. Examine communication’s impact on patient care and safety

**Requirements for Receiving CE Credit:**
- Successful completion of post-presentation questions  
- Participation at live program  
- Complete program evaluation form

This program is approved under program provider #0837-0000-15-005- L05-T by the Accreditation Council for Pharmacy Education for 1.0 contact hour or .1 CEU’s

**Statement of disclosure:** Disclosure will be made on the day of the program regarding any interest or affiliation a speaker may have with a supporting organization.

University of New England College of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of Continuing Education.