Consumer Complaints

Complaints regarding any aspect of University of New England operations should be filed internally to UNE authorities first and then, if necessary, to external authorities. Contact information for filing complaints is given below.

Internal UNE Contacts

Academic Issues

Dr. Debra Leahy

Interim Provost & Vice President for Global Affairs
dleahy@une.edu

College of Arts and Science (CAS)
Dr. Wesley Renfro

Dean
wrenfro@une.edu

College of Business
Dr. Amir Mousavian
Acting Dean
smousavian@une.edu

College of Dental Medicine
Dr. Nicole Kimmes

Dean
nkimmes@une.edu

Westbrook College of Health Professions (WCHP)
Dr. John Vitale

Dean

jvitale2@une.edu

College of Osteopathic Medicine
Dr. Jane Careirro

Dean
DeanUNECOM@une.edu

College of Professional Studies (CPS)
Dr. Beth Taylor-Nolan

Dean
btaylornolan@une.edu

Student Affairs

Jen DeBurro

Vice President for Student Affairs
jdeburro@une.edu

External Contacts for Current and Former Students

Accreditor

Instructions for filing a complaint with the NECHE's Commission on Institutions of Higher Education (CIHE) regarding academics can be found at:

https://www.neche.org/for-the-public/comments-complaints/

Federal Financial Aid and other federal obligations

Instructions for filing a complaint with the U.S. Department of Education in regard to Title IV (financial aid, civil rights violations or discrimination) can be found at:
http://www2.ed.gov/about/offices/list/ocr/complaintprocess.html.

State

~~Auth~~orities

Maine

University of New England is recognized by the National Council for State Authorization Reciprocity Agreements (SARA). For all students attending classes in Maine, or for online students who reside in Maine or any online student who resides in one of the states listed below, contact the **Maine State Portal Agency**.

Maine DOE

23 State House Station
Augusta, ME 04333-0023

Voice: (207) 624-6600 Fax: (207) 624-6700

TTY: 711 (Maine Relay 711)

Language Assistance: (207) 624-6629

or

Michael T. Perry

Director Office of Higher Education & Educator Support Services
Email: highered.doe@maine.gov

SARA Participating States

Alabama
Alaska
Arizona
Arkansas
Colorado
Connecticut

Delaware

District of Columbia
Florida

Georgia
Hawaii
Idaho
Illinois
Indiana
Iowa
Kansas
Kentucky

Louisiana
Maine
Maryland
Massachusetts
Michigan
Minnesota
Mississippi
Missouri
Montana
Nebraska
Nevada

New Hampshire
New Jersey
New Mexico
New York

North Carolina
North Dakota
Ohio
Oklahoma
Oregon
Pennsylvania
Puerto Rico
Rhode Island
South Carolina
South Dakota
Tennessee
Texas

Utah
Vermont
Virginia
Washington
West Virginia
Wisconsin
Wyoming

Other States*

For all online students who do not reside in the states listed above, contact your state's appropriate authority as listed here.

California

California Bureau of Private Postsecondary Education

P.O. Box 980818

W. Sacramento, CA 95798-0818

bppe@dca.ca.gov

http://www.bppe.ca.gov/forms_pubs/complaint.pdf

* This list should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney

Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.