

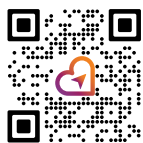
Get support for medical issues—every step of the way



Dealing with a serious health issue—or getting a diagnosis you don’t understand — can be scary and stressful. With Health Advocate, you’re not alone. Our advocates can support you every step of the way. You’ll get the information you need to make important care decisions with confidence and peace of mind knowing that your care and treatment are on track. **We will:**



- **Answer questions** about medical conditions, diagnoses, treatments and tests
- **Explain health plan coverage** and help coordinate benefits
- Research the **newest approaches to treatment** and find clinical trials
- Locate the right **in-network doctors, specialists and facilities**, and make appointments
- Help you develop **questions to ask** your care team
- Arrange **second opinions** and transfer medical records
- Facilitate any necessary **pre-authorizations for care**, medical equipment and medications
- Provide **support from start to finish** through all phases of your care, and ensure that all of your needs are met



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