



**University of New England**  
**2018 Medical Plans**  
**Effective Date: 01-01-2018**

	<b>Option A- Open Access In-Network Enhanced \$20 Plan</b>	<b>Option B – Open Access In-Network Basic \$25 Plan</b>	<b>Option C – HSA (UNE contributes up to \$2,600 to your 2018 HSA)</b>	
<b>SERVICES</b>			<b>In-Network</b>	<b>Out-of-Network</b>
<b>I. PLAN SPECIFICATIONS</b>				
Deductibles	\$500 individual/\$1,000 family	\$500 individual/\$1,000 family	\$2,700 individual/\$5,400 family	\$2,700 individual/\$5,400 family
Coinsurance	100% coinsurance	80% coinsurance	90% coinsurance	70% coinsurance
Out-of-Pocket Maximum (OPM) (note: copays accumulate towards out of pocket maximum)	\$3,000 individual/\$6,000 family	\$3,500 individual/\$7,000 family	\$3,000 individual/\$6,000 family	\$6,000 individual/\$12,000 family
Maximum Benefit	Unlimited	Unlimited	Unlimited	Unlimited
Pre-existing Condition Limit	None	None	None	None
<b>II. HOSPITAL SERVICES</b>				
Room and Board	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Intensive Care				
Coronary Care				
Physician /Surgeons Services	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Anesthesia	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Surgical Assistant	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
In-Hospital Diagnostic Treatment	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Supplies, Drugs, Medicines, X-ray and Laboratory				



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Short-Term Rehab Therapy (includes cardiac rehab, physical, speech, occupational, pulmonary rehab, cognitive therapy and chiropractic services) 90 days combined per cal yr)	Covered at 100% after \$20 copay per visit (\$40 copay for specialist)	Covered at 100% after \$25 copay per visit (\$50 copay for specialist)	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Emergency Room	\$100 copay , covered 100% after plan deductible, Waived if admitted	\$150 copay, covered at 100% after plan deductible, Waived if admitted	Covered at 90% after plan deductible	Covered at 90% after plan deductible
Urgent Care Services	\$50 copay, covered at 100% after plan deductible	\$75 copay, covered at 100% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Ambulance	Covered at 100% after plan deductible	Covered at 100% after plan deductible	Covered at 90% after plan deductible (ambulance services used as non-emergency transportation generally are not covered)	Covered at 90% after plan deductible (ambulance services used as non-emergency transportation generally are not covered)
Skilled Nursing/Rehabilitative Facility	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Home Health Care	Covered at 100% after plan deductible	Covered at 100% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Hospice Care	Inpatient: No charge Outpatient: No charge	Inpatient: No charge Outpatient: No charge	Covered at 90% after plan deductible	Covered at 70% after plan deductible



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<b>III. MATERNITY COVERAGE</b>				
Outpatient Maternity Physician Care	Covered at 100% after \$20 copay (initial visit only) (\$40 copay for specialist)	Covered at 100% after \$25 copay (initial visit only) (\$50 copay for specialist)	Covered at 90% after plan deductible	Covered at 70% after plan deductible
All subsequent prenatal visits, postnatal visits, and physician's delivery charges	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Inpatient Maternity (hospital facility, physician charges and newborn charges)	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
<b>IV. PROFESSIONAL SERVICES</b>				
<b>General Health Care</b>				
Physician Office Visits illness or injury	Covered at 100% after \$20 copay per visit (\$40 copay for specialist)	Covered at 100% after \$25 copay per visit (\$50 copay for specialist)	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Allergy Testing & Treatment	Covered at 100% after \$20 copay per visit (\$40 copay for specialist)	Covered at 100% after \$25 copay per visit (\$50 copay for specialist)	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Routine Hearing Exams	Covered at 100% after \$20 copay per visit (\$40 copay for specialist)	Covered at 100% after \$25 copay per visit (\$50 copay for specialist)	Covered at 100% for children only	Not covered
Outpatient Lab, X-ray, EKG, and Other Diagnostic Tests in a Physician's Office	Covered at 100% after \$20 copay per visit (\$40 copay for specialist)	Covered at 100% after \$25 copay per visit (\$50 copay for specialist)	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Outpatient Surgery in a physician's office	Covered at 100% after \$20 copay per visit (\$40 copay for specialist)	Covered at 100% after \$25 copay per visit (\$50 copay for specialist)	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Second Surgical Opinion	Covered at 100% after \$20 copay per visit (\$40 copay for specialist)	Covered at 100% after \$25 copay per visit (\$50 copay for specialist)	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Outpatient Facility Services  Ambulatory Surgery; Outpatient Hospital, Lab, Radiology and Advanced Radiology Imaging	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible



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<b>Preventive Health Care</b>				
Routine Physical Exams	Covered at 100%	Covered at 100%	Covered at 100%	Not covered
Well Baby/ Well Child Care	Covered at 100%	Covered at 100%	Covered at 100%	Not covered
Immunizations	Covered at 100%	Covered at 100%	Covered at 100%	Not covered
Routine/Preventive Colonoscopies	Covered at 100%	Covered at 100%	Covered at 100%	Covered at 70% after plan deductible
Voluntary Family Planning	Covered 100% after \$20 copay per visit (\$40 copay for specialist); if services performed outside physician's office covered at 100% after plan deductible	Covered 100% after \$25 copay per visit (\$50 copay for specialist); if services performed outside physician's office covered at 80% after plan deductible	Covered at 90% after plan deductible for men; Covered at 100% for women	Covered at 70% after plan deductible
Infertility Services (Direct Access to GYN and Infertility Specialists)	The following services are covered: Testing and treatment services performed in connection with an underlying medical condition, testing performed specifically to determine the cause of infertility, treatment and/or procedures performed specifically to restore fertility (e.g. procedures to correct an infertility condition) and artificial insemination. Surgical Treatment: Limited to procedures for the correction of infertility (excludes in-vitro, GIFT, ZIFT, etc).			
Routine Mammography, PSA, Pap Smear	Covered at 100%	Covered at 100%	Covered at 100%	Covered at 70% after plan deductible
Voluntary Sterilization (reversals not covered)	Covered at 100%, after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible for men; Covered at 100% for women	Covered at 70% after plan deductible
<b>V. MENTAL HEALTH</b>				
Inpatient	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Outpatient (Includes Individual, Group and Intensive Outpatient)  Physician's Office  Outpatient Facility	Covered at 100% after \$20 copay per visit (\$40 copay for specialist)  Covered at 100% after plan deductible	Covered at 100% after \$25 copay per visit (\$50 copay for specialist)  Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
<b>SUBSTANCE ABUSE</b>				



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<b>Inpatient</b>	Covered at 100% after plan deductible	Covered at 80% after plan deductible	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Outpatient (Includes Individual and Intensive Outpatient)				
Physician's Office	Covered 100% after \$20 copay per visit (\$40 copay for specialist)	Covered 100% after \$25 copay per visit (\$50 copay for specialist)	Covered at 90% after plan deductible	Covered at 70% after plan deductible
Outpatient Facility	Covered at 100% after plan deductible	Covered at 80% after plan deductible		
<b>VI. PRESCRIPTION DRUGS</b>				
Up to a 30 day supply of the following are covered:  FRA Approved Drugs in conjunction with Covered Health Services.  Insulin/Blood Glucose Test Strips/Lancets  Syringes necessary for dispensing covered FDA approved drugs or insulin	Covered 100% after:  Generic \$10 copay  Preferred brand name \$20 co-pay  Non-preferred brand name \$35 copay  <b>Two copays for 90 day supply for both Retail and Mail Order</b>	Covered 100% after:  Generic \$15 copay  Preferred brand name \$30 co-pay  Non-preferred brand name \$50 copay  <b>Two copays for 90 day supply for both Retail and Mail Order</b>	Generic Preventive: You pay 10% if preventive  Preferred brand name Preventive: You pay 20% if preventive  Non-preferred brand name Preventive: You pay 30% if preventive  All other drugs covered at 90% after plan deductible	Not covered
<b>VII. DURABLE MEDICAL EQUIPMENT</b>	Covered at 100%	Covered at 100%	Covered at 90% after deductible	Covered at 70% after deductible

**Step Therapy:** For many conditions, several medication options are available. Step Therapy promotes the use of cost-effective therapeutically appropriate medications. Cigna will add Step Therapy to 11 additional therapeutic categories effective January 1, 2017. This program helps a customer and physician choose the most affordable option.

**DAW:** The Dispense-as-Written program now applies to UNE's pharmacy benefit plan. Some customers continue to request brand name prescriptions even though their doctor approved the generic. Going forward, customers will pay the additional cost and insurance will pay no more than the cost of the generic.



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SERVICES			In-Network	Out-of-Network
<b>VIII. VISION</b>				
Exam Copay	\$10	\$20	\$20	N/A
Exam Allowance (one per frequency, no age limit)	Covered in full every 12 months; reimbursement up to \$45 out-of-network	Covered in full every 12 months; reimbursement up to \$45 out-of-network	Covered in full every 12 months	reimbursement up to \$45
Materials Copay	\$10	\$20	\$20	N/A
Base Lenses: (one pair per frequency)				
Single Vision Allowance	Covered in full every 24 months; reimbursement up to \$32 out-of-network	Covered in full every 24 months; reimbursement up to \$32 out-of-network	Covered in full every 24 months	Reimbursement up to \$32
Bifocal Allowance	Covered in full every 24 months; reimbursement up to \$55 out-of-network	Covered in full every 24 months; reimbursement up to \$55 out-of-network	Covered in full every 24 months	Reimbursement up to \$55
Trifocal Allowance	Covered in full every 24 months; reimbursement up to \$65 out-of-network	Covered in full every 24 months; reimbursement up to \$65 out-of-network	Covered in full every 24 months	Reimbursement up to \$65
Frame Retail Allowance (one per frequency)	\$100 every 24 months; reimbursement up to \$55 out-of-network	\$100 every 24 months; reimbursement up to \$55 out-of-network	\$100 every 24 months	Reimbursement up to \$55
Contact Lens Allowance	\$100 every 24 months; reimbursement up to \$87 out-of-network	\$100 every 24 months; reimbursement up to \$87 out-of-network	\$100 every 24 months	Reimbursement up to \$87

The CIGNA Open Access Medical and CIGNA Vision are two separate plans. The CIGNA Vision Plan provides care for a routine eye exam annually including but not limited to eye health examination, dilation, refraction and hardware coverage for lenses, frames or contacts. The Open Access In-Network Plans and the HSA Plan include medical eye care coverage only for treatment of eye conditions. You should have a Medical and Vision ID Card.

*This material is for informational purposes only and is neither an offer of coverage nor medical advice. It contains only a partial, general description of plan benefits or programs and does not constitute a contract. CIGNA does not provide health care services and, therefore, cannot guarantee any results or outcomes. Consult the plan document (i.e. Schedule of Benefits, Certificate of Coverage) to determine governing contractual provisions, including procedures and exclusions and limitations relating to the plan. The availability of a plan or program may vary by geographic service area.*



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## HOW TO USE YOUR VISION BENEFITS- Q&A

**Q1. Who Is a Vision Provider?**

You have access to private practice optometrists and ophthalmologists, as well as nationally recognized retail optical professionals.

**Q2. How Do I Locate a Vision Provider?**

Once enrolled in the CIGNA Vision Plan, your specific vision plan information, claims and Provider Directory are available on [www.myCIGNA.com](http://www.myCIGNA.com) – go to the Medical or Dental main page and click on the “Vision Benefits” link. If you are not able to access myCIGNA.com, please go to [www.CIGNA.com](http://www.CIGNA.com) and select **CIGNA Vision** from the “Customer Care” section of the home page. Sign-in for complete access to your specific vision plan information. You can also call CIGNA Vision Customer Service at 1.877.478.7557

**Q3. Whom Do I Contact If I Didn’t Receive a Vision ID Card or Need a Replacement Card?**

You can order replacement vision ID cards by calling CIGNA Vision at 1-877-478-7557. A maximum of two vision cards are issued to a family. Family members will need to share the Vision ID cards.

**Q4. How Do I Schedule An Appointment? (Be sure to identify yourself as a CIGNA Vision Enrollee)**

Present your CIGNA Vision ID Card at the time of your appointment, which will quickly assist the doctor’s office to access your vision plan benefits and verify your eligibility. *Enjoy added savings and virtually no paperwork when you visit an in-network eye care professional through CIGNA Vision network.*

**NOTE:** Some In-network Optometrists and Ophthalmologists may cross over and participate as a CIGNA Medical provider as well.

**Q5. Can I See an Out-of-network Eye Care Professional for Vision Services?**

Yes, you have the option of seeing an out-of-network eye care professional; however, you will need to submit a completed CIGNA Vision claim form and itemized receipt for reimbursement.

**Q6. How do I File a Vision Claim?**

Submit a completed CIGNA Vision claim form and itemized receipt for reimbursement. Vision Claim Address: CIGNA Vision, Claims Department: P.O. Box 997561, Sacramento, CA 95899-7561. Claim forms are available by visiting [www.CIGNA.com](http://www.CIGNA.com) – go to Forms, Vision Forms or call CIGNA Vision Member Services: 1.877.478.7557

**Vision Care for you and your family’s eye care needs!**

Although information on [www.mycigna.com](http://www.mycigna.com) is updated regularly, **always call the eye care professional’s office to verify participation in the CIGNA Vision Plan before making an appointment. Please have your CIGNA Vision Identification Card available.**



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**CIGNA VISION PROVIDERS**

<b>BIDDEFORD AREA</b>		<b>PORTLAND AREA</b>	
<u><b>Biddeford</b></u>  <b>Beacon Eye Care PA</b> 3 Beacon Ave Ste 101 Biddeford, ME 04005 (207) 284-4231 <b>Dr. Robert Bolduc OD</b> 311 Alfred St Biddeford, ME 04005 (207) 284-6651  <b>Leonard J Mendez OD</b> 567 Elm St Biddeford, ME 04005 (207) 283-4440 <b>Richard J Doiron OD</b> 2 Medical Center Dr Biddeford, ME 04005 (207) 284-6351		<u><b>Portland</b></u>  <b>Eyes on Rosemont LLC</b> 595 Brighton Ave Portland, ME 04102 (207) 210-6700 <b>Tracy K Giles OD PA</b> 1039 Washington Ave Portland, ME 04103 (207) 775-6533	
<u><b>Kennebunk</b></u>  <b>Associated Eye Care PA</b> 45 Portland Rd Kennebunk, ME 04043 (207) 985-7353		<u><b>Westbrook</b></u>  <b>Eye Care and Eyewear Center of Maine</b> 151 Main St Westbrook, ME 04092 (207) 854-1801	<u><b>Falmouth</b></u>  <b>Brighton Eyecare</b> 75 Leighton Rd Falmouth, ME 04105 (207) 797-2990 (207) 797-2992
<u><b>Saco</b></u>  <b>Family Eye Care PA</b> 323 Main St Saco, ME 04072 (207) 284-4560  <u><b>Wells</b></u>  <b>David H Upton OD</b> 1662 Post Rd Wells, ME 04090 (207) 646-5332		<u><b>South Portland</b></u>  <b>Dr David Heward</b> 743 Broadway South Portland, ME 04106 (207) 799-3031 <b>Eyecare Today</b> 324 Cummings Rd South Portland, ME 04106 (207) 773-3232 <b>Mark E Elkinson OD PA</b> 200 Gorham Rd Ste 940 South Portland, ME 04106 (207) 761-9054  <b>Pearle Vision</b> 343 Gorham Rd South Portland, ME 04106 (207) 774-6783 <b>Sears Optical</b> 400 Maine Mall Rd South Portland, ME 04106 (207) 775-7712	

**\*\*\*Please refer to the instructions under How to Use Your Vision Benefits to locate additional Vision Providers\*\*\***

The CIGNA Vision doctors contained in this list were CIGNA Vision doctors at the time the list was created. Please check with the CIGNA Vision doctor of your choice when making your appointment to ensure he or she is currently participating with CIGNA Vision and provides the services you require.