Open Enrollment Carrier Support

INTERACTIVE BENEFITS RESOURCE

New! Explore Your 2027 Benefits with Our Interactive Benefits Resource

As we prepare for Open Enrollment, November 1–15, we're excited to introduce a new resource to help you explore and better understand your 2027 benefit options!

Our 2027 Benefits Resource provides a convenient, user-friendly way to review available benefits, learn about upcoming changes, and access helpful information to make informed decisions for you and your family.

Explore Your 2027 Benefits Here:
benefits.venrollment.com/v/2027-benefit-offering/renewal/welcome

We encourage you to explore this resource before and during Open Enrollment, at a time and pace that works best for you. Whether you're reviewing your current coverage or considering changes for 2027, this tool is designed to help you feel informed and confident in your benefit decisions.

As always, the UNE Benefits Team is here to answer questions and provide personalized support throughout Open Enrollment!

HARVARD PILGRIM SUPPORT

Questions About Your 2027 Medical or Prescription Coverage?

As we transition to our new medical and prescription coverage for 2027, we want to ensure you have the support and information you need. Employees with questions about their medical or prescription benefits are encouraged to contact **discovery@edrisk.org**.

This dedicated resource will help connect you with the appropriate benefits vendor and serve as a liaison throughout the implementation process to ensure your questions and concerns are addressed.

FIND A HARVARD PILGRIM HEALTH CARE PROVIDER

Looking for a Primary Care Provider (PCP), specialist, or hospital? Harvard Pilgrim Health Care offers an easy-to-use online provider directory to help you find participating providers.

How to Search:

1. Visit the Harvard Pilgrim Provider Directory harvardpilgrim.org/providerdirectory .
2. Select ***PPO*** when prompted to choose your network.
3. Enter your location and search by provider name, specialty, facility, or medical service.
4. Narrow your results using filters such as distance, gender, or providers accepting new patients.
5. Contact the provider's office directly to confirm network participation and availability before scheduling an appointment.
6. **Additional Options:** Once enrolled, you can also search for providers through your secure Harvard Pilgrim member account or mobile app for a more personalized experience.

⚠ Be sure to select the PPO network when searching to ensure you're viewing providers participating in UNE's 2027 medical plan.

DENTAL INSURANCE

If you have specific questions regarding your dental insurance coverage, contact Delta Dental's member services team directly at any point, and they will be happy to assist you.

Delta Dental: 1 (800) 832-5700

FLEXIBLE SPENDING ACCOUNTS

If you have specific questions regarding your 2027 medical and/or Dependent Care Flexible Spending Account, contact Sentinel Group's member services team directly at any point, and they will be happy to assist you.

Sentinel Group: 1 (888) 762-6088

SHORT TERM DISABILITY AND SUPPLEMENTAL LIFE INSURANCE

If you have specific questions regarding your Short Term Disability or Life Insurance coverage, contact The Standard's member services team directly at any point, and they will be happy to assist you.

Life Insurance: 1 (800) 628-8600
Short Term Disability Insurance: 1 (800) 368-2859
Long Term Disability Insurance: 1 (800) 368-1135

FIDELITY HSA

If you have questions regarding your Fidelity HSA, contact Fidelity's HSA Service Specialist and they will be happy to assist you.

Fidelity: 1 (800) 544-3716

DELTAVISION

Looking for an eye doctor or vision care provider? You can easily search for participating providers through the DeltaVision network.

How to Search:

1. Visit the DeltaVision Provider Directory: **eyedoclocator.eyemedvisioncare.com/member/en-us**
2. Click ***Find a Provider*** to access the EyeMed provider search tool.
3. Select the Access Network for DeltaVision.
4. Enter your ZIP code or location to find participating eye doctors and vision care providers near you.
5. Review your results and contact the provider directly to confirm network participation and appointment availability.
6. **Additional Support:** Once enrolled, you can also visit the DeltaVision Member Portal to review your benefits, locate providers, check claims, and access your vision coverage information.

For assistance finding a participating provider, contact **EyeMed Vision Care** at 1 (866) 723-0513.