

DELTA DENTAL®

IN-NETWORK. ONLINE. OUTSTANDING.

There's more in store — online

Eyesight changes. How you buy eyewear is changing, too. That's why you have several in-network online shopping options to go with the thousands of in-network store locations.

Shop and buy glasses, contacts and prescription sunglasses just like you would in the store — but from your computer, smartphone, or tablet. It's fast, it's easy, and it's seamless with your benefits.

CONVENIENT ONLINE SHOPPING

- Choose from hundreds of brand-name frames and contacts
- Instantly apply your in-network benefits at checkout
- Enjoy free shipping and returns at participating in-network providers

LensCrafters	lenscrafters.com
Target Optical	targetoptical.com
Ray-Ban	ray-ban.com
GLASSES.com	glasses.com
contactsdirect	contactsdirect.com

You must have a valid prescription within the last 12 months in order to purchase prescription contacts and to purchase prescription contacts and glasses online.

Don't have an up-to-date prescription? Simply schedule an eye exam online through the provider locator at https://member.eyemedvisioncare.com/nedd

INDEPENDENT PROVIDER NETWORK + LensCrafters Pearle Vision Target Optical

EXPERIENCE MORE: MOBILE ACCESS

HOW TO: mobilize your vision plan

EYEMED MEMBERS APP

Our member app was the first of its kind. But innovation — like your life — never stops. The EyeMed Members App is packed with ahead-of-the-game resources wherever you are. Before, during, and after your eye appointment.

Get the latest EyeMed Members App:

1. **DOWNLOAD** — Search "EyeMed Members" in your App store, iTunes, or Google Play.
2. **OPEN** — You can use some features right away; others unlock once you register.
3. **REGISTER** — You'll need your member ID.
4. **LOG IN** — If you've already registered on member.eyemedvisioncare.com/nedd, you can log onto the app the same way.

	Ready when you download	Unlocked when you register
Find nearby network providers	●	
On-the-fly appointment scheduling	●	
Turn by turn directions and map	●	
Eye exam and contact lens reminders		●
Electronic ID card for office visits		●
Save vision prescriptions*		●
Benefit plan details		●
Answers to common questions	●	
Special offers and discounts		●
Direct line to EyeMed support	●	

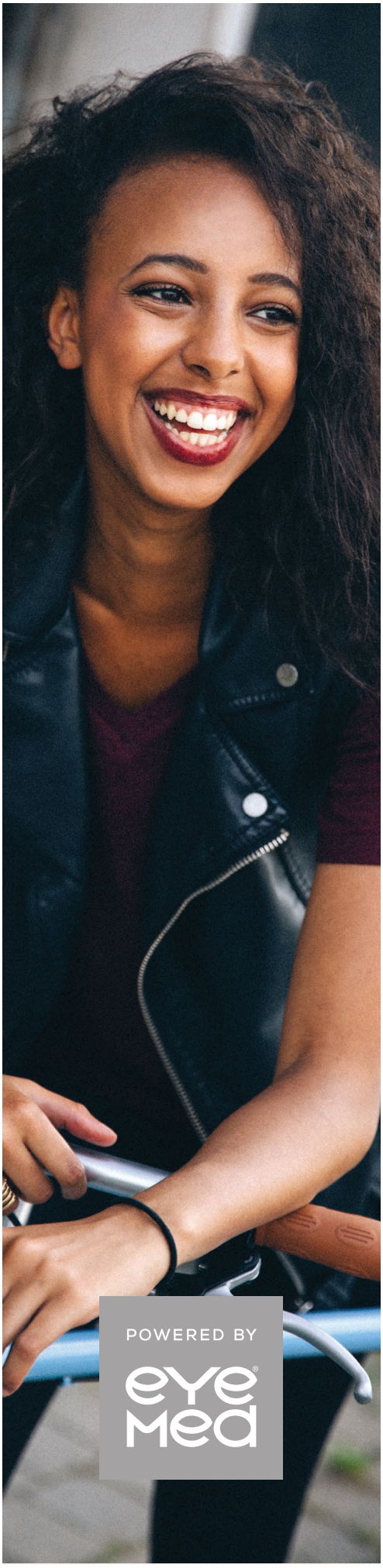
SEE THE GOOD STUFF

Register on member.eyemedvisioncare.com/nedd or grab the member app (App Store or Google Play) now

* Take a picture of your prescription and store it in your app. No need to type in the numbers.

INDEPENDENT PROVIDER NETWORK + LENSCRAFTERS PEARLE VISION TARGET OPTICAL





DELTA DENTAL®

ONLINE ACCESS TO VISION BENEFIT INFORMATION

How to: easily access your vision plan information

MEMBER WEB AT MEMBER.EYEMEDVISIONCARE.COM/NEDD:

Your vision plan information should be easy to see. And, since DeltaVision® is powered by EyeMed, that's exactly what it is—easy. Member web at member.eyemedvisioncare.com/nedd is your vision plan control center. It is a place to manage the details of every visit to the eye doctor and every vision claim submitted. Online. Anytime. Anywhere.

START MANAGING YOUR VISION PLAN IN A FEW EASY STEPS:

- If you're an existing member, visit member.eyemedvisioncare.com/nedd and enter your email address and password to sign in.
- If you're a new user, visit member.eyemedvisioncare.com/nedd and click on *Need to register?*.
- Register using your member ID or the last four digits of your social security number.* (You'll get an email asking to confirm your account).*
- Click on *Create an Account*.
- Finish setting up your new account with a password (To keep it secure, we'll list some password "musts").
- Come back anytime to change your password, email address and billing preferences (It's all under Manage Profiles).
- Dependent children and spouses of the primary member will need to call 1-866-723-0513 to obtain a unique ID for registration.

LOG IN 24/7 TO:

- View your benefit details
- Confirm eligibility
- Check claim status
- Print replacement ID cards
- Locate a provider
- Schedule an appointment online**
- View health and wellness information

Register at **member.eyemedvisioncare.com/nedd** or grab the member app (App Store or Google Play Store) now.

**Depends on how your vision benefit administrator entered you into the system. **Most, but not all, network providers offer this.*

Rev. 04/28/23

DELTA DENTAL®

DeltaVision®

DeltaVision Member Quick Facts

Insured vision plans from Northeast Delta Dental*



eyemed.com

1-866-723-0513

EyeMed Vision Care Customer Service

- **Locate a Provider – Access Network**
- **Benefit or Claim Questions**
  - 1-866-723-0513
  - member.eyemedvisioncare.com/nedd
- **Hours of Operation**
  - Monday – Saturday 7:30 AM - 11 PM EST
  - Sunday 11 AM - 8 PM EST
  - Access to a live agent 102 hours per week

To make the most of your vision plan, visit member.eyemedvisioncare.com/nedd

- **Members**
- **Register / Log In**
  - View benefits
  - See claim status
  - See Explanation of Benefits
  - See next eligible date of service
  - Locate a provider – Access Network
  - And more

Claims In-Network

- Show your EyeMed ID card to the network provider to verify eligibility.
- The network provider completes all the paperwork and submits it to EyeMed for payment. Your responsibility is for the amount above the benefits provided by the plan at the time of service.

Claims Out-of-Network

- You will pay the bill in full then submit the claim to EyeMed utilizing the out-of-network claim form found at member.eyemedvisioncare.com/nedd or www.nedelta.com.
  You will be reimbursed at the non-network level of benefit.

INDEPENDENT PROVIDER NETWORK + LENSCRAFTERS PEARLE VISION OPTICAL

DeltaVision is underwritten by Red Tree Insurance Company, Inc., a Northeast Delta Dental company. Claims processing, claims service, and provider network administration for DeltaVision are provided under contract, by EyeMed Vision Care, LLC and its affiliate, First American Administrators, Inc.

Form # DVMQF_052021