Welcome. For completion of pharmacy CEUs attendees must complete the live program evaluation form within 7 days of the program, these are online evaluation forms and are posted on UNE website. CE credits will be posted on the CPE Monitor using your NABP# within 30 days of the program.

8:30 a.m. Registration Opens: Abromson Center lobby

9:00 – 9:25 Welcome; Introductions, Acknowledgements
Hannaford Hall, Abromson Center
Judy Tupper, DHEd, CHES, CPPS, USM Muskie School of Public Service

9:30 – 10:30 Workshop Sessions (Choose 1 from the 5 listed)
- **Nursing Home Best Practices in Care Transitions**
  Gail Patry, RN, CPEHR, Chief Program Officer, New England Quality Improvement Network

- **Cultural Competence and Healthcare Professionals**
  Jennifer Morton, DNP, MPH, APHN, Associate Professor and Chair, Department of Nursing, University of New England
  0.1 CEUs will be awarded under the provider/UAN# 0837-9999-15-107-L05-P/T
  - Describe how relationship/culturally focused care is aligned with patient outcomes
  - Describe hallmark evidence that ties safety and outcomes with cultural sensitivity
  - Describe the importance of individual and organizational structures to ensure relationship and culturally focused patient safety

- **Dead Tired: The Impact of Fatigue on Patient Safety**
  Sarah Taylor, MBA, FACMPE, Assistant Director, Medical Facilities, Division of Licensing and Regulatory Services, Maine Department of Health and Human Services;
  Joseph Katchick, RN, Public Health Nurse Supervisor, Sentinel Events Program, Division of Licensing and Regulatory Services, Maine Department of Health and Human Services
  0.1 CEUs will be awarded under the provider/UAN# 0837-9999-15-110-L05-P/T
  - Participants will be able to explain how to identify a cluster or outbreak.
  - Participants will be able describe the steps to take to investigate an outbreak.
  - Participants will be able investigate an actual outbreak.

- **Clusters...Outbreaks...Epidemics...Oh My!**
  Rita Owsiak, MS MT (ASCP), CIC, HAI Coordinator, Infectious Disease Division, Maine Centers for Disease Control & Prevention
  0.1 CEUs will be awarded under the provider/UAN# 0837-9999-15-108-L05-P/T
  - Participants will be able to define the term 'medication reconciliation'
  - Participants will be able to describe the potential barriers to obtaining an accurate medication list and resolution strategies to overcome these barriers.
  - Participants will be able to discuss the role of patient education related to medication safety.

- **Medication Reconciliation**
  Dan Mickool, RPh, MS, EdD Candidate, Director, Continuing Education and Clinical Faculty Instructor, University of New England College of Pharmacy;
  M. Lisa Pagnucco, BS Pharm, PharmD, BCACP, Assistant Professor, University of New England College of Pharmacy
  0.1 CEUs will be awarded under the provider/UAN# 0837-9999-15-108-L05-P/T
  - Participants will be able to define the term ‘medication reconciliation’
  - Participants will be able to describe the potential barriers to obtaining an accurate medication list and resolution strategies to overcome these barriers.
  - Participants will be able to discuss the role of patient education related to medication safety.
10:30 – 10:45 Coffee Break: Abromson Center Lobby

10:45 – 12:15 Seminar 1: Hannaford Hall
   *Thriving vs. Surviving During Times of Change: The Science of Enhancing Resilience*
   Dr. J. Bryan Sexton, Director, Duke Patient Safety Center, Duke University Health System

12:15 – 1:00 Lunch: Abromson Center Lobby
   Lunch & Learn: Bring your lunch and learn more
   - *Delivering Better Outcomes at a Lower Total Cost*
     Nancy Morris, Communications and Member Relations Director, Maine Health Management Coalition

1:00 – 2:00 Seminar 2: Hannaford Hall
   *Thriving vs. Surviving During Times of Change: The Science of Enhancing Resilience*
   Dr. J. Bryan Sexton, Director, Duke Patient Safety Center, Duke University Health System

2:00 – 2:15 Coffee Break: Abromson Center Lobby

2:15 – 3:15 Workshop Sessions (Choose 1 from the 4 listed)
   - *Community Health Workers: Advancing Patient Safety with Older Adults*
     Mary DiMascio, RN, MS, Director of Quality & Compliance, Spectrum Generations;
     Valerie Cole, LSW, Community Outreach Specialist and Elder Services Specialist II, Oxford County, Seniors Plus;
     Theresa Gogan, LSX, Community Health Worker and Aging and Disabilities Resource Counselor, Spectrum Generations;
     Connie Jones, Director of Community Services, SeniorsPlus
     0.1 CEUs will be awarded under the provider/UAN# 0837-9999-15-106-105-P/T
     - Attendees will gain knowledge of the Community Health Worker (CHW) model pilot program
     - Will be able to describe the role of the CHW
     - Will be able to explain how the CHW supports the client in the community while working with health care providers

   - *Ebola Readiness: Lessons Learned*
     Gwen Rogers, RN, MSB, DBA(c), CIC, Director, Epidemiology and Infection Prevention, Maine Medical Center
     Abromson Center
     0.1 CEUs will be awarded under the provider/UAN# 0837-9999-15-111-105-P/T
     - Participants will understand definition of person under investigation (PUI)
     - Participants will be able to list potential differential diagnosis
     - Participants will be able to state understanding of basic clinical presentation and course of illness
     - Participants will be able to state understanding of personal protective equipment use and rationale
2015 Patient Safety Academy
PHARMACY AGENDA, continued

- **How Transitions of Care Contribute to Patient Safety**
  Lisa Casher, RN, CHFN, HF Care Navigator and Transitional Care Coordinator,
  Mercy Hospital

- **Choosing Wisely—Choosing Health: Patient Perspectives on Building Partnerships
  for Better Quality, Safer, Affordable Care**
  Kathy Day, RN, Patient Safety Advocate;
  Poppy Arford, BASW, Patient Partner and Advocate

3:15 – 3:30  Closing
Rising Tide Award Presentation
Hannaford Hall

THANK YOU FOR COMING!
Please remember to:
Fill out your Evaluation Forms
Pick up your Certificate of Continuing Education
Drop off your name tag

This continuing education activity has been approved by the National Association for Healthcare Quality for CPHQ Continuing Education credit. Please pick up your certificate after the closing in the Abromson Lobby

University of New England College of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of Continuing Pharmacy Education.

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