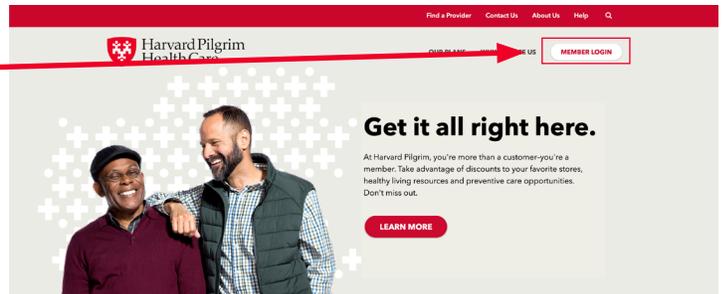
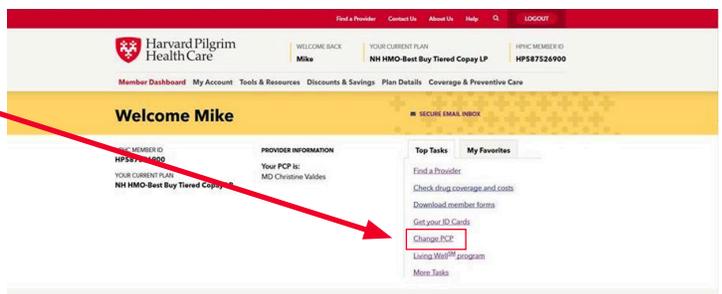


Changing your PCP in your member account

- 1 Go to www.harvardpilgrim.org and select **Member Login**.

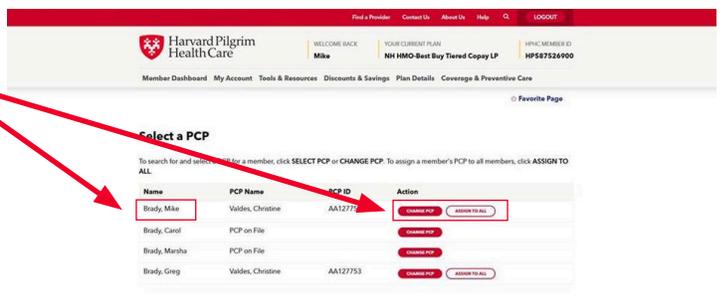


- 2 Once you're logged in, under **Top Tasks**, select **Change PCP**.



- 3 Click the **Change PCP** button next to the member whose PCP you want to change.

Note: If a member is viewing the PCP for a family member 18 or over, you will see "PCP on file".



2 more steps on the back

If you don't have a member account, it's easy to set one up.

- Go to www.harvardpilgrim.org and select **Member Login**.
- Under "**Member? Register now!**" select "**Create a secure account**".
- Choose a way to identify yourself – either by your Social Security number or your Harvard Pilgrim ID number.
- Enter the required information, and then type a username and password to activate your account.

Note: To create an account using the Harvard Pilgrim ID number identification option, select the "Request an activation code" link. Accounts are available to members 13 years and older.

4 **Search** for the PCP by city, ZIP code, provider last name or provider ID, and then select a PCP in the Providers results list.

We found 322 providers

To select a PCP for Mike Brady, click the Select a PCP button below the provider's information.

You can refine the results by using the filters to the left under **Refine your Search**. Search results show only providers in your network.

Back to Change PCP

8 Prospect Ave., Springfield, Massachusetts Distance from You: 3 Miles

Filter Your Results

Street: 8 Prospect Ave.

City:

State: Massachusetts

DIMasi, Stephanie

Type: Tier 1
Provider ID: AA53394
Gender: Female
Specialties: Adult Nurse Practitioner
Accepting New Patients: No
Secondary Language: N/A
Hospital Affiliations: Melrose/Wakefield Healthcare (Star 3)

Distance from You: 0.33
480 LINCOLN AVE STE 103
Spring, MA 01106
781.561.2261

Distance from You: 1.88
425 Beacon St
Riverside, MA 02151
781.286.3313

SELECT PCP

5 **Save** the PCP change.

Select a PCP

Your PCP selection is noted below. Please click **Save Changes** to complete the process.

Name	PCP Name	PCP ID	Action
Brady, Mike	Schaeffer, Elliot	AA538431	CHANGE PCP ASSIGN TO ALL
Brady, Carol	PCP on File		CHANGE PCP
Brady, Marsha	PCP on File		CHANGE PCP
Brady, Greg	Valdes, Christine	AA127753	CHANGE PCP ASSIGN TO ALL

SAVE CHANGES **CANCEL**

What else can you do with your member account?

- Check your benefits, plan details and deductible status.
- Order an ID card or save a digital copy of your ID card.
- View or print your Activity Summary, an easy-to-understand report of recent claims and cost sharing.
- Review your Personal Health Record, which includes your medication and claims history, visit summaries, illnesses/conditions and more.