



Dear UNE Students:

As you adjust to working distally and the other challenges and changes in academic delivery that are a result of the coronavirus outbreak, please know that all of the student support services you are familiar with while on campus will continue to be available remotely. Outlined below is a list of all these student support services and details about how to access these going forward.

Joshua Hamilton Ph.D.

*Provost and Senior Vice President for Academic Affairs*

### **Academic Advising Center. Erin Krummell, Director of Academic Advising**

- All appointments through the Academic Advising Center will be done remotely through email, phone, and/or Zoom. No appointments will be done in person.
- All UNE forms that require the advisor's signature will be processed through email.
- For general questions, contact the Academic Advising Center, [advising@une.edu](mailto:advising@une.edu) or (207) 602-2192
- If you need to ask a specific question to your professional advisor or have any pre-health related questions, please contact the following people directly:
  - Erin Krummell, Director of Academic Advising, [ekrummell@une.edu](mailto:ekrummell@une.edu) or (207) 602-2115
  - James Gaffney, Assistant Director of Pre-Health Advising, [jgaffney@une.edu](mailto:jgaffney@une.edu) or (207) 602-2792
  - Erik Ryder, Senior Professional Advisor, [eryder@une.edu](mailto:eryder@une.edu) or (207) 602-2821
  - Jane Farr, Professional Academic Advisor, [jfarr@une.edu](mailto:jfarr@une.edu) or (207) 602-2122
  - Veronika Cryer, Professional Academic Advisor, [vcryer@une.edu](mailto:vcryer@une.edu) or (207) 602-2288
  - Brandon Hepler, Professional Academic Advisor, [bhepler@une.edu](mailto:bhepler@une.edu) or (207) 602-2023
  - Lauren Weinbrown, Professional Academic Advisor, [lweinbrown@une.edu](mailto:lweinbrown@une.edu) or (207) 602-2838
- <https://www.une.edu/academics/academic-advising>

### **Danielle Ripich Commons. Andrea Perry, Solutions Desk Manager**

- The Commons will be open 7 a.m. to 5 p.m. Monday through Friday; closed on weekends. Most events have been cancelled. Check the Commons web page (below) for updated building hours.
- See the Parkhurst web pages for dining information <https://unedining.catertrax.com/>
- Andrea Perry, [ripichcommons@une.edu](mailto:ripichcommons@une.edu) or (207) 602-2623
- Solutions Desk, (207) 602-2434
- <https://www.une.edu/provost/resources/danielle-ripich-commons>

### **Career Services. Jeffrey Nevers, Director of Career Services**

- Biddeford: All student services are available by Zoom, email, or phone. Appointments are available by calling a number below, or through Handshake at [une.joinhandshake.com/appointments/new](https://une.joinhandshake.com/appointments/new)
- Portland: All student services are available by phone or Zoom. A limited number of in-person appointments are available. Appointments are available by calling a number below, or at [une.joinhandshake.com/appointments/new](https://une.joinhandshake.com/appointments/new).
- Make appointments at [joinhandshake.com/appointments](https://joinhandshake.com/appointments)
- Jeff Nevers, [jnevers@une.edu](mailto:jnevers@une.edu) or (207) 221-4237
- Biddeford Career Services Office, Roberta Ferreira, [rferreira1@une.edu](mailto:rferreira1@une.edu) or (207) 602-2096
- <https://www.une.edu/careerservices>

### **Student Academic Success Center (SASC). Mary Fraser, Director of SASC**

- Brenda Edmands, Portland and Online Coordinator
- Content tutoring, writing support, learning consultations, digital project support (specifically e-portfolio, podcasting, iMovie)
- [Une.tutortrac.com](https://une.tutortrac.com) to view and schedule appointments beginning March 20, 2020. Unless students are enrolled in the College of Graduate and Professional Studies (online programs) they should NOT select Online campus when searching. Biddeford Campus students should continue to select Biddeford Campus and Portland students should continue to select Portland Campus to find appropriate tutors.
- Mary Fraser, [mfraser3@une.edu](mailto:mfraser3@une.edu) or (207) 602-2561
- Brenda Edmands, [bedmands@une.edu](mailto:bedmands@une.edu) or (207) 421-4358
- <https://www.une.edu/SASC>

### **Student Counseling Center. Hahna Patterson, Assistant Provost of Student Support**

- If you are currently residing in the state of Maine, please call or email the Student Counseling Center to discuss your counseling options. Due to Maine state licensure restrictions, anyone outside of Maine should seek counseling support in their area. If you are in crisis, please call 911 or call your state's crisis hotline.
- Hahna Patterson, [hpatterson@une.edu](mailto:hpatterson@une.edu) or (207) 221-4418
- Biddeford Campus – Angela Paquette, [apaquette@une.edu](mailto:apaquette@une.edu) or (207) 602-2549
- Portland Campus – Liddy Bileck, [lbileck@une.edu](mailto:lbileck@une.edu) or (207) 221-4550
- <https://www.une.edu/studentlife/counseling>
- Maine State Crisis Number: (888) 568-1112
- National Crisis Text Line: Text “TALK” to 741741
- National Suicide Prevention Lifeline 1(800)273-TALK (8255)

### **Student Access Center. Jessica White, Director of Student Access Center**

- Student Access Center staff members are working remotely and will respond to inquiries as soon as they are able. Both the Biddeford and Portland Test Centers are closed at this time.

- With the switch to online format instruction, students who anticipate barriers and would like to request new accommodations should follow these steps:
  - 1) If you are not currently registered with the Student Access Center (SAC), please follow the steps outlined on the SAC Request for Accommodations page (<https://www.une.edu/student-access-center/request-for-accommodations>) and
  - 2) If you are a SAC-registered student, please email [bcstudentaccess@une.edu](mailto:bcstudentaccess@une.edu).
- Jessica White, [jwhite22@une.edu](mailto:jwhite22@une.edu) or (207) 602-2815
- <https://www.une.edu/student-access-center>

### **Registrar's Office. Kathy Davis, University Registrar**

- All Registrar services remain available. All forms are on the Registrar's web site (see below). Once the form is complete, save it as a pdf and email the form to your Academic Advisor. The form must be emailed from your UNE email account.
- [UNERegistrar@une.edu](mailto:UNERegistrar@une.edu)
- Laura Hurko, Main Office Number (207) 602-2757
- Kathy Davis, [kdavis17@une.edu](mailto:kdavis17@une.edu) or (207) 602-2373
- <https://www.une.edu/registrar>

### **Division of Student Affairs. Jen DeBurro, Dean of Students and Assistant Provost of Student Affairs**

- The Office of Student Affairs will coordinate ongoing communications for student and parent groups as needed. Any students that are facing barriers to their success can connect with the Division for individualized resources, referrals, and support via email, Zoom, and phone. The Biddeford Campus Awards Ceremony will be livestreamed for students and families to ensure we continue to recognize student excellence.
- Jennifer DeBurro, [jdeburro@une.edu](mailto:jdeburro@une.edu) or (207) 602-2372
- Maria Goodwin, Assistant Dean of Students, [mgoodwin4@une.edu](mailto:mgoodwin4@une.edu)
- Meghan Walker, Staff Assistant, [mwalker16@une.edu](mailto:mwalker16@une.edu) or (207) 602-2372
- <https://www.une.edu/studentlife>

### **Housing and Residential/Commuter Life. Denise Nelson, Director of Housing and Residential/Commuter Life**

- The Office of Housing and Residential/Commuter Life remains committed to ongoing outreach and support of all our students. We will use technology and social media to continue connections with the UNE community. We will facilitate returning resident housing selection using live streaming to support students during this process.
- Denise Nelson, [dnelson6@une.edu](mailto:dnelson6@une.edu) or (207) 602-2272
- Anthony Montalbano, [amontalbano@une.edu](mailto:amontalbano@une.edu) or (207) 602-2863
- Sandra Hopkins, Office Manager, [shopkins1@une.edu](mailto:shopkins1@une.edu) or (207) 602-2272
- <https://www.une.edu/studentlife/biddeford/residential>

### **Intercultural Student Engagement. Erica Rousseau, Director of Intercultural Student Engagement**

- The department of Intercultural Student Engagement is committed to promote a welcoming and inclusive environment both in-person and online. Cultural Council will continue to meet virtually. The department will sponsor an ongoing series of educational programs, events, and self-care resources offered through online platforms.
- Erica Rousseau, [erousseau1@une.edu](mailto:erousseau1@une.edu) or (207) 602-2826
- <https://www.une.edu/ise>

### **First Year Experience. Jimmy Riley, Coordinator of the First Year Experience**

- The First Year Experience office supports first year students through all the possible challenges and transitions of their first college year, and will continue these supports remotely. All first-year students can expect bi-weekly newsletters, regular social media updates and information, and weekly virtual programming. Students that have participated in Living Learning Communities, First Year Class Council and the Peer Mentoring program will continue to do so via virtual events, email and phone.
- Jimmy Riley, [jriley6@une.edu](mailto:jriley6@une.edu) or (207) 602-2687
- <https://www.une.edu/studentlife/biddeford/first-year-experience>

### **Graduate and Professional Student Affairs – Portland. Ray Handy, Associate Dean of Students**

- All services remain available with appointments offered remotely through email, phone, and Zoom. The area will utilize technology and online format to continue connections and communication to students and with Portland based clubs and organizations.
- Support is ongoing for the Graduate and Professional Student Association, as well as all student organizations with continuity of programs through online offering as well as support to spring elections, GAPSA Scholarship, grants, and awards.
- Ray Handy, [rhandy@une.edu](mailto:rhandy@une.edu) or (207) 221-4213
- Joel Pelletier, [jpelletier@une.edu](mailto:jpelletier@une.edu) or (207) 221-4212
- <https://www.une.edu/studentlife/portland>

### **Student Engagement – Biddeford, Jay Arcuri, Director of Student Engagement**

- Student Engagement will continue to promote building a strong, healthy, and vibrant campus community of Nor'easter's through robust online offerings of student programs, experiences, and leadership opportunities. Student Engagement will continue to support Undergraduate Student Government and all our clubs and organizations through elections and spring allocations using technology and social media to do so as well as move our annual ULead Awards ceremony online. We will be offering regular virtual programming for all students to access and will continue to publish the weekly EZ Breeze to make students aware of all the programs and offerings available.
- Jay Arcuri, [jarcuri@une.edu](mailto:jarcuri@une.edu) or (207) 602-2447
- Jessica Fournier, [jfournier4@une.edu](mailto:jfournier4@une.edu) or (207) 602-2768
- <https://www.une.edu/studentlife/biddeford/activities>

### **Student Life – Portland. Leah Robichaud, Assistant Director of Student Life**

- All services remain available, with appointments offered remotely through email, phone, and Zoom. Weekly Campus Groups newsletter will be provided for updates and information. Additionally, the area will utilize technology and online format to continue connections, support, and communication to Portland based clubs and organizations.
- Will provide remote virtual programming.
- Leah Robichaud, [lrobichaud@une.edu](mailto:lrobichaud@une.edu) or (207) 221-4472
- Wendy Sargent, [wsargent1@une.edu](mailto:wsargent1@une.edu) or (207) 221-4267
- <https://www.une.edu/studentlife/portland> or [pcstudentlife@une.edu](mailto:pcstudentlife@une.edu)

### **Student Conduct. Shane Long, Director of Student Conduct**

- Any outstanding or new Student Conduct meetings and processes will be facilitated remotely.
- Shane Long, [slong11@une.edu](mailto:slong11@une.edu) or (207) 602-2372
- <https://www.une.edu/studentlife/student-affairs/student-conduct>

### **Health and Wellness Education / Fitness Centers. Judy Vezina, Director of Health and Wellness Education**

- Staff will support students through online and social media in the continuation of wellness activities and programs. Virtual fitness assessments/follow up, and plans will be provided in addition to online tutorials, videos, informational wellness tips, home workouts, etc. to help students stay healthy and reduce stress.
- Portland Campus: Judy Vezina, Director of Health and Wellness, [jvezina@une.edu](mailto:jvezina@une.edu) or (207) 221-4348 / (207) 221-4349
- Portland Campus: Colleen Lundgren, Assistant Director of Health and Wellness, [clundgren@une.edu](mailto:clundgren@une.edu) or (207) 221-4556
- Biddeford Campus: Eryn Neptune, Health and Wellness Educator
- <https://www.une.edu/studentlife/portland/involvement-and-activities/finley-center>

### **Student Health Services - Biddeford and Portland. Paul Berkner Medical Director**

- [studenthealth@une.edu](mailto:studenthealth@une.edu)
- Biddeford Campus (207) 602-2358; Portland Campus (207) 221-4242
- Given the nature of the COVID-19 infection, health services has instituted a system to address the health and safety of its staff and remaining students who may exhibit illness and require urgent care. To that end, we have modified our procedure for offering care to our patients. Based on CDC guidelines for health care facilities, we are instituting the following procedures:
  - We are available by phone from 8 a.m. to 4 p.m. M-F to address any student concerns
  - We will make appointments on a case-by-case basis; we are not offering walk in appointments
  - We will suspend any preventative/routine health care visits until further notice
  - Medication refills will be handled as follows: Please send a secure message to the ordering provider via the our patient portal: <https://une.medicatconnect.com/>
- <https://www.cdc.gov/coronavirus/2019-ncov/healthcare-facilities/index.html>