

www.pcpci.org

#### **Examples of Shared Care Plans**

- 1. Bare Bones Care Plan Family Medical Group NE
- 2. Your Personal Health Record The Shared Care Plan
- 3. My Shared Care Plan Pursuing Perfection Project in Whatcom County
- 4. Basic Person-Centered Care Plan Providence Medical Group Southeast

Access <u>Pediatric Care Plans</u> and a recording of the webinar <u>Care Plans - Best Practices for Development and Implementation</u> on our website.







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## **Bare Bones Care Plan - Family Medical Group NE**





Name:

DOB:

#### PATIENT CENTERED CARE PLAN

OPTIONS FOR ACCESSING CARE: May call the office at 503-364-2181 when help is needed or use the Internet portal for non-urgent issues.

INFORMATION ON CARE PLANNING AND CARE COORDINATION:

Call the office at 503-364-2181 and ....

Ask for REFERRALS - if you need information on insurance approval of referral or how appointment will be made.

Ask for CASE MANAGER – if you need information on education, resources, test results, equipment needs or special feeding needs.

PRIMARY CARE TEAM MEMBERS:

DOCTOR:

CASE MANAGER: Elizabeth Peasley or Jenn Brown

REFERRALS: Christi Trine or Heather Ball

RNs and MAs

DIAGNOSIS:

SELF MANAGEMENT GOALS: (Patient centered goals)

PREVENTATIVE OR CHRONIC ILLNESS CARE GOALS: (Medical centered goals)



# Your Personal Health Record – <u>The Shared Care</u> <a href="#">Plan</a>





### Welcome to Your Personal Health Record



#### What is the Shared Care Plan?

The Shared Care Plan is a free, easy-to-use, Personal Health Record that lets you keep track of vital health information in case of an emergency. You can also share this information with your family, physicians and other people you feel should have access to this information. For more information about the Shared Care Plan, please visit <a href="https://www.SharedCarePlan.org">www.SharedCarePlan.org</a> or call (360) 756-6840 or (888) 503-6843.

#### **Electronic Shared Care Plan**

If you would like to have an electronic Shared Care Plan housed on a secure Website please go to <a href="https://www.SharedCarePlan.org/signup">www.SharedCarePlan.org/signup</a>. There, the information you enter online will be accessible to you and the people you specify from any Web ready computer around the world. The information can also be printed out as needed There is also a pocket-sized summary that will easily fit in a wallet which is especially useful when traveling.

#### Critical Information Available in an Emergency

The SCP is a place to record key information that medical personnel need access to in an emergency. If you carry your SCP with you or let your emergency contact know where it is, the information is available to emergency personnel. This means that even if you are unable to communicate, your critical information is still available to health care professionals.

#### How can I make the most of my Shared Care Plan?

Fill out as much information as you can in your Shared Care Plan. If there are things you don't know, ask for that information from your clinic(s) at your next visit. Bring a copy of your Shared Care Plan with you to all of your health care appointments. Ask your Care Team members (anyone such as doctors, nurses, therapists, pharmacists, care-givers, family or friends who help you in your journey towards better health) to look at your Shared Care Plan for a current picture of your health and to help you keep the information accurate, up-to-date, and complete. You can also work together to define problems, set priorities, establish goals, create treatment plans, and solve problems. Also, keep a copy of your Advance Directives (if you have these) with your Shared Care Plan at all times. This way your wishes will be known and the legal documents immediately available in the case of an emergency.

How can I get another copy of this paper version of the Shared Care Plan? You can find downloadable versions of the Shared Care Plan online in both Microsoft Word and Adobe PDF formats. There is also an English/Spanish version available. Go to <a href="www.SharedCarePlan.org">www.SharedCarePlan.org</a> for more information.

#### How do I put this booklet together?

The paper Shared Care Plan is designed to be printed double-sided and folded like a booklet although you can print it regularly as well. Refer to your printer's documentation for specific instructions. Generally, you select File and then Print. In the print dialog box, choose "odd pages" next to the word "Print:" After the pages have printed, flip them over and print the even pages this time. Fold the printed pages in half to form a booklet. You may have to select "Reverse pages" for one of these steps.

Shared Care Plan for	

Care Team		

#### **Emergency Contacts**

Your Emergency Contact is the person you would like called first should you have an emergency. Your Backup Emergency Contact is the person you would like called if your primary Emergency Contact is unavailable.

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Contact	Name	Phone Number	Alternate Phone Number
Emergency Contact			
Backup Emergency Contact			

#### **Care Team Members**

Care Team Members are people and/or organizations who help you manage your health. Anyone who you feel has a role in your health care can be part of your Care Team.

Appointments	Name	Phone #	Fax #	Role/Description	Comments

#### **Insurance Providers**

Record here any insurance policies you use for your health care.

Type of Insurer	Carrier Name	Policy Number	Group Number	Phone Number	Address
Primary Medical					
Secondary Medical					
Prescription Drug					

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About Me		
I want the person working with me to know		
This section is for you to record important details about your health and life that will help professionals understand your needs.	health care	
This is the most important information you need to know about me: _		
I have challenges with: □ Vision □ Hearing □ Speech □ Mobility □ Tra	nsportation	□ Other
My primary language is: □ English □ Español □ Other		
I need a translator: □ Yes □ No Comments		
My blood type is: □ O+ □ O- □ A+ □ A- □ B+ □ B-  I have special dietary needs: □ Yes □ No	□ AB+	□ AB-
Comments		
Commonic		
My religion/spirituality impacts my health care:   Yes  No		
Comments		

□ Power of Attorney

□ Other

□ Being shown

□ Other

□ With family

□ In a nursing home

I have: □ Advance Directives □ POLST

I live: □ Alone

I learn best by: □ Reading

Additional information

Comments \_\_\_\_\_

□ With others □ In assisted living

Comments \_\_\_\_\_

Comments \_\_\_\_\_ | Have access to the Internet: \_\_ Yes

□ With a partner/spouse

Comments \_\_\_\_\_

□ Being spoken to

□ No

□ Listening to tapes □ Seeing pictures/videos

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## Diagnoses

My Chronic and Long-Term Diagnoses

This is a list of all the conditions you have been diagnosed with and are managing.

Diagnosis	Description	Date Diagnosed	Diagnosed By	Comments

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## **Next Steps**

Where I am – My concerr	aiii – iviy concerri	alli	E I	nere
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This section helps you identify the types of problems or concerns you are currently facing as you manage your health. Sharing your concerns helps your Care Team assist you with Next Steps.

□ My ability to manage my chronic condition(s)	<ul><li>Emotional Issues</li></ul>	□ Spiritual support
□ Thinking/memory problems	□ Financial issues	<ul> <li>Access to health care</li> </ul>
□ Family issues	□ End of life issues	□ Other
Details		

#### Where I want to be - Life goals

A Life Goal is a motivating reason you are working toward better health.

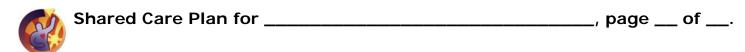
Completed	Goal Description

#### How I'm getting there - Next steps

Next Steps are small, short-term steps that you are ready and willing to take towards obtaining your life goals.

Completed	Date	Description
		Step:
		Action:
		Action:
		Step:
		Action:
		Action:
		Step:
		Action:
		Action:

Be sure to reward yourself along the way!



## **Health Log**

#### **Health Indicators**

This is the place to record health indicators such as blood pressure, cholesterol and weight, the goal values that you want to reach or maintain and to monitor them over time.

that you wan	t to reach or r	maintain and to monitor them o	ver time.		
Indicator:		Goal:	Comm	nents:	
Date	Value	Comments	Date	Value	Comments
Indicator:		Goal:	Comm	nents:	
Date	Value	Comments	Date	Value	Comments
Indicator:		Goal:	Comm	nents:	
Indicator:	Value	Goal: Comments	Comm	nents:	Comments
	Value		l l		Comments
	Value		l l		Comments
	Value		l l		Comments
	Value		l l		Comments
	Value		l l		Comments
	Value		l l	Value	Comments
Date	Value	Comments	Date	Value	Comments
Date Indicator:		Comments  Goal:	Date	Value	
Date Indicator:		Comments  Goal:	Date	Value	
Date Indicator:		Comments  Goal:	Date	Value	
Date Indicator:		Comments  Goal:	Date	Value	

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## **Medications**

#### **Prescribed medications**

These are medications that a health care professional has advised you to take, including medications, vitamins and supplements available over-the-counter.

Start Date	Prescribed By	Generic (Brand) Name and Strength	Directions	Use	OTC?	В	L	D	N
Comme	ents:								
Comme	ents:								
Comme	ents:								
Comme	ents:				1	1 1			1
Comme	ents:				Т			1	ı
Comme	ents:				ı				ı
Comme	ents:				ı			ı	ı
Comme	ents:				i	1 1		ı -	ı
Comme	ents:				i	<del></del>			i
Comme	ents:	I			l				l
Comme	Comments:								

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#### **Additional Medications**

Add here any other medications that you are taking and that no health care professional has advised you to take, including herbal supplements, vitamins, etc.

Start Date	Prescribed By	Generic (Brand) Name and Strength	Directions	Use	ОТС?	В	LE	N
Commo	ents:							
Commo	ents:							
Commo	ents:							
Commo	Comments:							

#### **Discontinued Medications**

This is a list of all medications that you are no longer taking.

Start Date	Stop Date	RX By	Generic (Brand) Name and Strength	Directions	Use	Reason Discontinued
Comme	nts:					
Comme	nts:					
Comme	nts:					
Comme	nts:					
Comme	nts:	ı		ı	1	ı

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### Reactions

#### Allergies/Intolerances

These are substances (drug, food, or otherwise) that cause a bad reaction when you take, inhale or in some way come in contact with them.

Substance	Date Occurred	Туре	Documented By	Reaction

#### Contraindications

These are substances (both drugs and food) that interact badly with your condition or medications that you are already taking.

Substance	Reason	Documented By

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16	Yes

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## **History**

#### **Procedures and Surgeries**

Here you can keep track of any procedures and surgeries you have had. These can range from a biopsy to a cat scan to a mammogram.

Description	Date Admitted	Comment



#### **Hospital Visits**

Here you can keep track of any hospital visits you have had. Include visits to the emergency room and longer in-patient stays for observation and so forth, but you do not need to duplicate stays listed under surgeries.

Description	Date Admitted	Comment

#### **Immunizations**

Immunizations are vaccines taken to prevent illness. It is important to keep a record of these in case you are ever exposed to a serious contagious disease.

Vaccine	Dose # in Series	Date	Vaccine	Dose # in Series	Date

## Your Personal Health Record



## The Shared Care Plan

It's your healthyou can take charge!

This Print Version belongs to:

Additional copies available at www.SharedCarePlan.org



# My Shared Care Plan – <u>Pursuing Perfection Project</u> <a href="mailto:in-Whatcom County">in Whatcom County</a>





## **My Shared Care Plan**

A Health Management Tool



Additional copies located on www.patientpowered.org

#### What is "My Shared Care Plan"?

"My Shared Care Plan" is a self-management tool that can help you keep track of what is going on with your health. Having this information with you when you visit your doctor may help you become more of a partner in your care.

"My Shared Care Plan" has been tested with more than 40 patients across Whatcom County, WA who are living with diabetes and/or heart failure. We would like to hear what you think. Visit <a href="https://www.PatientPowered.org">www.PatientPowered.org</a> to share your thoughts and to see what others are saying.

#### How can I make the most of "My Shared Care Plan"?

Fill out all of the information that you know in "My Shared Care Plan". If there are things you don't know, ask for that information from your clinic at your next visit. Bring "My Shared Care Plan" with you to all of your health care appointments. Ask your care team members (doctors, nurses, therapists, pharmacists, etc.) to look at "My Shared Care Plan" for a current picture of your health and to help you keep the information accurate, up-to-date, and complete. You can also work together to define problems, set priorities, establish goals, create treatment plans, and solve problems.

#### What is "Self-Management"?

Self-management means that you play a key role in managing your care. You are part of a team, along with your doctors, nurses, pharmacists and others, working together to manage your health. For more information on self-management, visit www.PatientPowered.org.

#### What are "Advanced Directives"?

Advanced Directives state your preferences for end of life decisions. These include:

- **Healthcare Advance Directives (Living Will)**: This is a legal form that does not require a lawyer. Your Living Will communicates your wishes about artificially prolonging your life if you are unable to make your wishes known.
- Physician Order for Life Sustaining Treatment (POLST): This is a bright green form you and your physician must complete and sign together. These Physician's orders state your preferences for end of life medical care.
- **Durable Power of Attorney for Health Care**: This is a legal form that does not require a lawyer. This form allows you to name a person as your health care agent someone who can make decisions about your medical care if you are unable to make the decisions for yourself.

For more information on Advanced Directives, talk to your Doctor. You can also obtain forms and information from the Washington State Medical Association 1-800-552-0612.

#### What are "Next Steps"?

"Next Steps" are small, short-term goals that move you in the direction of a positive lifestyle change. Share your next steps with your care team members so they can support you in reaching your goals.

#### How can I get another copy of "My Shared Care Plan"?

You can find this file at www.PatientPowered.org.

You can also pick up a copy of "My Shared Care Plan" at

- LifeQuest (360)738-6720
   3333 Squalicum Parkway Bellingham, WA 98225
- St. Joseph Hospital Information Desk
   2901 Squalicum Parkway Bellingham, WA 98225.

My name:	Birthdate:	Updated date:				
Phone: (days) (eves/wknds)	Email address:					
Insurance Company:						
Emergency contact and phone:						
I want the person working with me to know						
I have challenges with: ☐ Transportation ☐ Vision ☐ Hearing ☐	Mobility 🔲 English as a second languag	ge (ESL) 🔲 Other				
Comments:						
I have issues with Diet:	NO Comments:					
My Religion/Spirituality impacts my health care:	NO Comments:					
Advanced Directives						
Healthcare Advance Directives	NO Comments:					
Physician Orders for Life Sustaining Treatment (POLST)	NO Comments:					
Power of Attorney (Financial / Healthcare)	NO Comments:					
I live: ☐ alone ☐ partner/spouse ☐ Extended family ☐ Other	er:					
I learn best by: Reading Being talked to Being	g shown how 🔲 Listening to tapes 🔲 Se	eeing pictures or video				
I have access to the Internet: YES NO						
Next appointment Name	Office Phone On-Call Nun					
		Primary Care Doctor				
I authorize that my personal health record to be shared with my	care team listed above: YES N	10				
Others with whom I agree to view my plan include:	· · · — — — — — — — — — — — — — — — — —					

CONFIDENTIAL	CONFIDENTIAL
Medical Condition/Diagnosis	

Drug Allergies/Intolerances	Reaction	Date Occurred	Comments
Other Allergies:			

Over-the-counter Medi	Over-the-counter Medications I take				
Name	Directions	Times Taken	Why I take this	Comments	

Prescription Medications									
Date	Prescribed by	Drug Name	Directions	Why I take this	B 8-9	L 12-1	D 6-8	Bed 9-11	Comments
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ns I have stop Prescribed by	Directions	Why I took this	B 8-9	L 12-1	D 6-8	Bed 9-11	Why I stopped taking this

I am conce	erned about:					
My ability to manage my chronic condition My decreased energy level / Fatigue						
Financi	Financial issues					
Havina	access to healthcare					
	nal issues 🔲 Family issues 🔲 Spiritual support 🔲 Thinking or memory problems 🔲 End of life issue.	c				
Other:	<u> </u>	3				
Other.						
My Nove 6	hana!					
My Next S	,	00				
	on to be completed by you in partnership with your care team. Steps may include concerns about medic problems, barriers or goals and are followed by action, solutions, observations, the current status of t					
	problems, barriers or goals and are followed by action, solutions, observations, the current status of t	ine Step,				
etc. Date	Concerns / Problems / Actions / Comments / Status	By Whom				
Date	Concerns / Problems / Actions / Comments / Status	by writing				
		_				

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(i.e., blood sugar test results, daily weight, lab results, exercise schedule)					



## **Basic Person-Centered Care Plan - Providence**

**Medical Group Southeast** 





#### **Person-Centered Care Plan**

Risk Level: ( High, Moderate, Low)

**Last updated by**: (dot s)

**Original Author**: (dot s)

**Medical Summary:** 

**Patient Care Team:** (dot)patientcareteam to pull in all team members

**Personal Support Team:** 

( Include community contacts, caseworkers, therapists, etc here, primary caregiver/contact information goes here.)

**Patient's care goals (chronic and preventive)** (Patient's personal goals for care goes here)

Patient's self management tools: (patient education, groups, referrals go here)

Patient's barriers to care/goals: (psychosocial and other risk factors go here)

Team Goals: (chronic and preventive)

Sample Plan:

Risk Level: High

Last updated by: XXX XXX, RN 1/16/2013

Original Author: XXX XXXX, MD 11/11/2012

**Medical Summary:** Cindy is a 48 y/o single mother of two children, Johnny 13 and Amelia 9. Cindy has diabetes, high blood pressure, and knee pain. She is 85 lbs over her desired weight. She has a past history of alcohol and methamphetamine use but clean and sober for 13 years. Her diabetes and hypertension are under poor control and it is difficult to persuade her to get needed lab work and show up for office visits.

**Care Team:** 

**Personal Support Team**: Boyfriend Joe 503-222-2222, Mother Carol 971-333-3333, AA sponsor Kim,

503-111-1111

Patient's Care Goals (chronic and preventive)

- 1. "I would like to eat better so I can lose some weight"
- 2. "I need some help in managing all the stress I'm under with money and the kids"

#### **Patient's Self Management Tools:**

- 1. Call TOPS (Take Off Pounds Sensibly) 503-444-4444 for a support group near your home
- 2. Meet with Diabetes Education for refresher on nutrition and diet 503-214-9999
- 3. Meet with our clinic behavioral coach, Dr Jones, about your high blood pressure and stress

#### Patient's barriers to care:

- 1. Has to take 2 buses to get to clinic for lab and office visits
- 2. Boyfriend is overweight and resists making changes in family food choices

#### **Team Goals**

- 1. Cindy will come in for office visit and lab work at least twice a year
- 2. Cindy will sign up for MyChart and use the diabetes self care to keep team posted on her blood sugar and blood pressure.